

Corporate Overview

SYSTEM CAPABILITIES

- Easy-To-Use System
- Learning & Analytics Management
- Clinical & Financial Risk Management
- Clinical Compliance Tracking & Reporting
- Corporate Compliance Tracking & Reporting
- Policies & Procedures Management
- In-House Accreditations Management
- At-a-Glance Dashboards
- Gaming Elements
- Industry-Leading Course Content
- Course Authoring
- Live Event Tracking
- Automated Enrollment & Reminders
- HRIS Integration

Move beyond compliance

While Relias has an excellent track record for improving compliance, we realize compliance is no longer enough. The current outcomes-driven healthcare landscape is creating a critical need for high performing organizations. In response, Relias is shifting its own landscape to help you improve clinical outcomes. We now offer tools to assess and improve staff proficiency and, using clinical expertise and evidence-based data, we also give you the knowledge and resources you need to identify high-cost services *before* they occur.



Performance

Boost performance with innovative tools that increase engagement, accessibility, knowledge retention and the easy tracking, monitoring and recording of on-the-job skills.



Development

Improve employee retention by offering professional development opportunities, including free CE courses for clinical staff that are continuously monitored and updated by our in-house Accreditations Team.



Analytics

Use data to identify persons at risk for future high cost services, to promote evidence-based care, to expedite ongoing measurement and evaluation of health care improvement and to improve care coordination and care transitions.



Assessments

Improve clinical outcomes with an online assessment that measures staff proficiency and then delivers learning content based on areas they need to master.

HIGH PERFORMANCE SOLUTIONS

- Clinical & Financial Risk Analysis
- Clinical, Situational & Behavioral Pre- & Post-Hire Assessments
- Relias Learning Paths
- Relias Mobile Learning App
- Free Clinical CE
- Pro on the Go Micro Modules
- BrainSparks® Memory Retention Tool
- Skills Checklists
- Competency Tracker
- QuickStart Curricula Templates

KEY STATS

- 4,000+ unique courses
- 5,800+ clients
- 3M+ learners
- 184,000+ custom courses created by customers
- 133+ accreditation board licenses supported
- 30M+ course completions
- 14.5M+ CE hours taken in 2016

Drive meaningful results

With a powerful learning management system, the right content at the right time, and innovative tools to boost performance, you can position your organization for success while reducing training costs and saving time.

What the research says

Relias has always aimed to provide cost-saving and time-efficient training customizable to the needs of every organization we serve. Clients and research experts alike have given positive feedback on the overall user experience of our online training system.

A study conducted by the Center for Outcome Analysis in partnership with Relias found that Relias customers, particularly Executive and Senior Management respondents, felt their staff development training programs offered a competitive business advantage. Relias is dedicated to providing a solution that continues to help our clients improve compliance, drive performance improvement and organizational impact.

Markets served:



Acute Care



Post-Acute Care



Behavioral Health



Intellectual & Developmental Disabilities



Applied Behavior Analysis & Autism



Payers & Insurers



Schools



Public Safety



Pre-Acute Care

0118FS1126-05

(877) 200-0020



Regulatory, Clinical, and Professional Courses



Provide your staff with consistent, high-quality learning experiences—at a fraction of the cost of live training.

EXTENSIVE SELECTION OF LIBRARIES



Behavioral Health



Children, Youth,
and Families



Community Health



Intellectual and
Developmental Disabilities



Applied Behavior Analysis
(ABA) and Autism



Information and
Referral (AIRS)

Relias provides online courses and e-learning resources specifically designed to meet the training needs of human services organizations in areas such as:

- Behavioral health
- Substance use and addiction treatment
- Child welfare and community based children's programs
- Wide array of other social and human services organizations

Partnering with industry leaders and subject matter experts, Relias helps assure the delivery of online course content that reflects best practices in the industry and helps organizations meet the ever-changing demands of compliance, continuing education, and workforce development.

“Relias has built a team of experts to interpret the numerous requirements so the organization or individual doesn't have to compile the documentation on their own.”

– Amy Johnson, MSN, RN, CPN

Accreditations, Regulations, and Licensing Management

Take the stress out of keeping up with regulatory changes.

Dedicated to course integrity, the Relias accreditations team manages over 120 board accreditations and approvals, while actively monitoring state and federal regulatory changes to preserve the compliance of Relias learning activities. Many courses are designed to assist organizations in meeting federal and state licensing requirements as well as CARF, COA, and Joint Commission accreditation guidelines.

The Relias accreditations team manages over 120 board accreditations and approvals, while actively monitoring state and federal regulatory changes to preserve compliance of Relias learning activities.

The Relias accreditations team provides easy to use crosswalks free of charge to our clients to help them map regulations to Relias libraries and ensure they build the strongest and most focused learning and development plans for their staff.



MANAGED PROFESSIONAL LICENSES AND CERTIFICATIONS

Relias is an accredited provider of CE and CME by major national accreditation bodies and state-specific board approval for states that do not recognize and accept national accreditation body certificates.

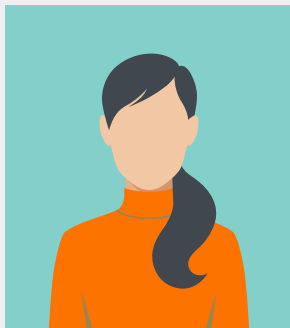
We provide CE for the following behavioral health and human services professionals:

- Social Workers
- Psychologists
- Counselors/Marriage and Family Therapists
- Nurses
- Physicians, Psychiatrists, and other Prescribers
- Substance Use Counselors/Addiction Specialists
- Psychiatric Rehabilitation Practitioners
- Information and Referral Specialists

Our team of healthcare professionals research state board requirements that govern license and certification renewals, and they incorporate the information into our course planning and needs-assessment process. Then we create courses to meet the needs of state-specific, mandated topics for continuing education such as legal and ethical issues, cultural competence, and working with special populations.

Relias Accreditations Team

Amy Johnson, MSN, RN, CPN



Amy has been a registered nurse for more than 15 years, holding a Master's of Science in Nursing from Vanderbilt University. The hands-on knowledge Amy has accumulated throughout her career speaks to her level of learner relatability and Relias' commitment to excellence. She has experience as a bedside nurse, charge nurse, nurse educator, nursing professional development specialist, nurse planner, and lead nurse planner. As one colleague said, "Amy makes the magic happen!"

Clinical Expertise

Develop your staff with courses written by clinicians and experts in your field.

An area of strength for Relias is our depth of on-staff clinical expertise. We have more than 20 combined PhDs, MDs, RNs, and masters' level clinicians who help create our content and add an unmatched level of knowledge to the company. We also have more than 200 contracted subject matter experts to utilize as needed, including Dr. Carlo DiClemente, Mary Ellen Copeland (founder of WRAP), Dr. Jessica Pollard, Christopher de Beer, LCSW (MINT Trainer), and clinical experts with the National Council for Behavioral Health just to name a few. Our team of talented writers, most of whom also hold clinical degrees and licenses, partner with these industry experts to create engaging content that enhance learning.

The course development process begins with a needs assessment and research into relevant topics and issues facing the industry and professionals who work in human services. These groups work together to identify course topics, conduct research, develop storyboards, and write courses that meet the learning needs of adults.



ON-STAFF CHIEF MEDICAL OFFICER

Our Chief Medical Officer, Dr. Sandhya Gardner, provides clinical leadership and strategic

guidance in developing assessment-driven learning products across the various healthcare sectors. She also guides the creation of products that blend analytics, assessments, and online learning to change staff behavior and improve clinical care.



CLINICAL EFFECTIVENESS TEAM

Relias employs a team of clinicians who:

- Lend expertise to the research and writing of our clinical courses.
- Assist clients in effectively integrating our clinical and nursing solutions.
- Provide thought leadership and best practices to improve critical hospital metrics.
- Develop strategic programs to assist in providing optimal education and training for clinicians.

Relias Product Management

Melissa Lewis-Stoner, MSW, LCSW-C, Group Product Manager, Health and Human Services and Public Safety



Melissa has more than 20 years of behavioral and public health experience in state government and not-for-profit agencies. Prior to joining Relias, Melissa served as a Client Advisor for a behavioral health analytics company. She also has experience in managing behavioral health homes and public health chronic disease programs. Melissa's career began in treatment services and her experiences as a clinician through program management give her a unique and valuable perspective on developing content that meets the needs of the industry.



Relias has more than 20 combined PhDs, MDs, RNs, and masters' level clinicians who help create our content and add an unmatched level of knowledge to the company.

Technical Expertise

Deliver learning content designed and developed in-house by our team of education technologists and expert developers.

The people on our team who write, design and develop our course content have extensive experience, credentials, and skills; Instructional Designers with advanced degrees in education and instructional technology, content writers who also hold clinical licenses and certifications, and educational technologists with the expertise to bring programs to life!

Working collaboratively, our team uses proven techniques to engage learners, cultivate skills, change behaviors and improve job performance.



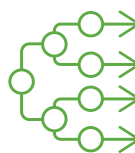
PRO-ON-THE-GO

Brief, targeted learning solutions bring just-in-time training content to learners on the job to solve problems, review vital skills and procedures, or refresh previously learned material. Short videos, demonstrations, and other content is used to deliver performance support when and where learners need it.



GAMIFICATION

This instructional strategy employs game design techniques to non-game experiences with the goal of motivating learners to change behavior and improve performance. Gamification increases engagement by providing real-time feedback on performance compared to typical e-learning remediation or exams.



SCENARIOS

Provide a learning experience within the context of the learner's environment and role. Learners perform tasks and make decisions within a relevant and engaging story just as they would on the job. Learners can make mistakes, gain feedback, and correct mistakes in a safe environment.

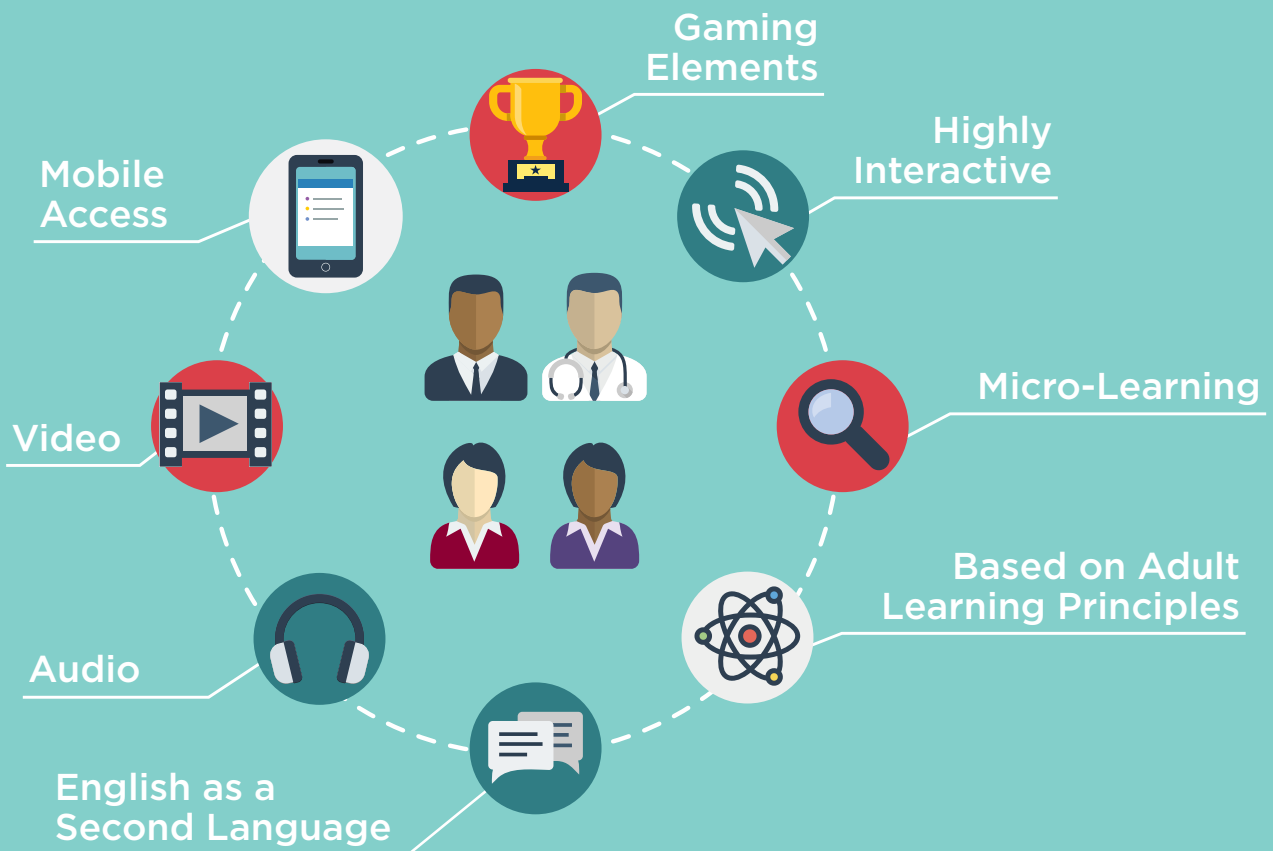


SIMULATIONS

Simulations provide a highly realistic environment for learners to perform job tasks and make decisions interacting with tools that help people with whom they would engage in real life.

KEEP STAFF MOTIVATED & ENGAGED

Whether you decide to pair our content with your learning management system or ours, you can be certain that your staff will learn from courses that are expertly written, designed, developed, and maintained by a company specializing in meeting the training needs of human services organizations.



If you would like to see how Relias can help you deliver better training to your clinicians, please reach out to discuss your organization's specific needs.

[GET STARTED](#)

HHS0319FS1916-00

(877) 200-0020

RELIAS